Employee Performance Review System

Problem Statement:

The HR department wants a centralized system where employees can submit reviews for team leads and peers. Managers need an approval workflow, and the system should generate monthly performance reports for HR.

Questions and Answers:

Purpose? Collect and approve employee performance reviews.

Modules? Review submission, approval workflow, dashboard.

Approval? Power Automate flow for manager approval.

Reports? Average ratings and top-rated employees per month.

Benefit? Transparent and efficient performance tracking.

2. Customer Product Feedback Portal

Problem Statement:

The organization wants customers to submit product reviews online with ratings and comments. Reviews should be approved by the product team before publishing, and a dashboard should display top-rated and low-rated products.

Questions and Answers:

Purpose? Collect customer feedback to improve products.

Modules? Review form, product filter, approval workflow.

Approval? Product manager verifies and approves reviews.

Reports? Top 5 and bottom 5 products by rating.

Benefit? Better product improvements and customer satisfaction.

3. Service Feedback Management System

Problem Statement:

A company providing IT support services wants to collect client feedback after ticket closure. The system should categorize reviews as “Positive,” “Neutral,” or “Negative” and provide monthly service quality reports.

Questions and Answers:

Purpose? Track service quality and client satisfaction.

Modules? Ticket-linked feedback form, sentiment categorization.

Approval? Auto-approve with optional manager review.

Reports? Positive vs Negative service ratio.

Benefit? Improved IT support services.

4. Multi-Department Feedback System

Problem Statement:

Different departments like HR, IT, and Sales want a single platform for collecting and managing reviews. Users should be able to filter reviews by department and rating, with managers having access to approval workflows.

Questions and Answers:

Purpose? Unified review platform for all departments.

Modules? Department filter, approval flow per department.

Approval? Managers per department approve reviews.

Reports? Reviews per department and average rating.

Benefit? Single view for all departmental feedback.

5. Event Review and Analysis System

Problem Statement:

After hosting corporate events, the company wants participants to submit feedback on speakers, sessions, and overall experience. The system should generate reports for future event improvement.

Questions and Answers:

Purpose? Evaluate event success and participant satisfaction.

Modules? Event review form, session rating, dashboard.

Approval? Event organizer verifies reviews before publishing.

Reports? Speaker ratings and session feedback trends.

Benefit? Improved future events based on feedback.

6. Vendor Review Management System

Problem Statement:

The procurement team wants to maintain reviews and ratings for vendors and suppliers. Reviews should be approved by the purchase manager and used for vendor evaluation and renewal decisions.

Questions and Answers:

Purpose? Assess vendor performance for procurement decisions.

Modules? Vendor review form, approval, reporting.

Approval? Purchase manager approves vendor reviews.

Reports? Vendor scorecards with average ratings.

Benefit? Informed vendor selection and renewals.

7. Anonymous Employee Feedback System

Problem Statement:

Employees want to provide anonymous feedback for workplace improvements. The system must allow submission without revealing identity while still following an admin approval workflow.

Questions and Answers:

Purpose? Encourage honest feedback from employees.

Modules? Anonymous form, category filter, approval.

Approval? Admin reviews and approves before publishing.

Reports? Aggregated insights without personal details.

Benefit? Improved workplace culture and trust.

8. Product Launch Feedback Tracker

Problem Statement:

After a new product launch, the company wants a review portal where early adopters can submit feedback. Reviews should be categorized as feature requests, bugs, or positive feedback, and a dashboard should track sentiment trends.

Questions and Answers:

Purpose? Collect feedback to enhance the product quickly.

Modules? Feedback categories, approval, reporting.

Approval? Product owner approves feedback.

Reports? Feature request vs bug ratio and satisfaction trend.

Benefit? Faster product improvements post-launch.

9. Training and Learning Feedback System

Problem Statement:

The L&D team needs a system for collecting post-training reviews from employees. It should generate reports for trainer performance and training content improvement.

Questions and Answers:

Purpose? Measure effectiveness of training programs.

Modules? Training feedback form, trainer rating.

Approval? L&D admin approves reviews.

Reports? Average trainer score and session ratings.

Benefit? Enhanced learning programs and trainer feedback.

10. Branch Performance Review System

Problem Statement:

A retail chain wants to collect customer feedback for multiple branches. The system should allow filtering by branch, region, and rating, with reports highlighting top-performing and underperforming branches.

Questions and Answers:

Purpose? Evaluate performance across multiple branches.

Modules? Branch filter, approval workflow, dashboard.

Approval? Regional manager approves reviews.

Reports? Branch-wise performance trends.

Benefit? Improved branch operations and customer experience.